

FAQs re: **2020** New York Propane Gas Association Appliances Rebate Program

Q: What inspection documentation forms do I use as a propane retailer for the “safety check”?

A: New York Propane Gas Association recommends the use of Gaschek® forms for those that don't have their own internal forms. The safety check form must be signed by service tech and the customer and include equipment information, container/cylinder check, pressure check, system leak check and regulator check with flow and lock-up pressure.

Q: What is the eligibility period to apply?

A: The Rebate Program will be open from April 1, 2020 – September 30, 2020; or until funding is depleted. Appliances must be installed between April 1, 2020 – September 30, 2020 to qualify for eligibility. Applications received after the deadline, or installations occurring outside the designated timeframe, will not be processed.

Q: Tell me about the forms that need to be filled out.

A: There are two forms that get filled out: One is the Propane Marketer Accredited Representative “PMAR” Form (once a year) and the other is the “BUYER’S Rebate Application” form. The “BUYER’S” form gets signed by the customer that has the appliance installed under this program, as well as by the “PMAR”.

Q: Tell me what appliances are eligible for the 2020 NYPGA Appliances Rebate program. A:

Appliance Description	Conversion from other fuel to propane eligible for NYPGA funds? If so, how much?	Upgrade from older propane to newer propane units eligible for funds? If so, how much?
Propane Hot Water Heater	YES, \$250	YES, \$100
Propane Furnace	YES, \$350	YES, \$200
Propane Boiler	YES, \$350	YES, \$200

Q: May the consumer get more than one rebate for more than one appliance in the household?

A: Yes. If a consumer is installing both a hot water heater (new or existing LP burner tip) and a warm air furnace, they can bundle these rebates, up to a **maximum combined rebate of \$400**.

Q: Are the forms for this program online and can I complete them online?

A: Find the forms at <https://www.nypropane.com/about-us/rebate-forms/>. Only the “PMAR” form can be completed online at this time; the “BUYER’S Rebate Application” form must be downloaded, printed out, and signed by you and your customer before submitting to NYPGA with the safety check and invoice.

Q: Tell me about the safety inspection that must accompany the installation(s) under this program.

A: As a participant in this program, you certify the safety inspection accompanying the installation of the qualifying appliance(s) included one or more of the following: 1) a leak test; 2) a pressure test if required by applicable laws, rules and regulations; and 3) a flow and lock up test on the regulator[s].

Q: What about propane-to-propane conversions and new installations in new construction?

A: Propane-to-propane conversions and new construction installations are eligible. New construction appliances are eligible for the same rebate as “Conversions from other fuels” noted above in Step 1 of the “BUYER’S Rebate Application” Form.

Q: Who should I contact at NYPGA if I have questions?

A: Amanda Stevens, Associate Executive Director, at Amanda.Stevens@nypropane.com
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